The University of Chicago Medical Center Policy and Procedure Manual

FALLS PREVENTION

PC 149 Falls Prevention Issue Date: January 1998 Review Date: April 2017

PURPOSE:

To minimize the risk of falls among all patients.

To increase awareness of risk factors for falls among health care providers and patients. To protect the patient's right to autonomy, dignity, and security.

DEFINITION:

<u>Patient Fall:</u> A patient fall is "a sudden, unintentional descent, with or without injury to the patient, that results in the patient coming to rest on the floor, on or against some other surface (e.g., a counter), on another person, or on an object (e.g., a trash can). (NDNQI 2016)

<u>Universal Safety Precautions:</u> Safety precautions that may be applied to any patients during any admission to UCMC. These include but are not limited to the following:

- 1. Obstacles Removed from Room
- 2. Bed Low & Locked
- 3. Side Rails Up
- 4 Call light within reach
- 5. Non-Skid Footwear

<u>High Risk Fall Precautions</u>: Precaution put in place for patients identified as "high risk for fall". These include but are not limited to the following:

- 1. Universal Safety Precautions
- 2. Yellow ID Band
- 3. Fall Risk Signage (Inside/Outside of Patient Room)
- 4. Bed Alarm On
- 5. Staff assist with ambulation
- 6. Encourage Family to Stay

POLICY:

All adult patients will be assessed for fall risk upon admission to the emergency department, inpatient units, labor & delivery or peri-operative units. Pediatric patients will be assessed for fall risk upon admission to an inpatient unit and peri-op units. Fall precautions will be implemented as appropriate and documented in the electronic medical record (EMR).

Outpatients >65 years of age will be assessed annually and as needed as outlined in this policy.

All staff members are responsible for implementing the intent and directives contained within this

policy, and for creating a safe environment of care. Any staff member, physician, or family member may request that a patient be placed on Fall Precautions regardless of Fall Risk score.

All falls must be reported to Risk Management. The Fall Prevention Committee will review all incidences of falls and evaluate the effectiveness of fall activities including assessment, intervention and education.

PROCEDURE:

Recognizing that every patient's safety status may potentially be compromised by the nature of their illness or by their treatment, basic safety issues will be addressed for all patients, and for those patients identified as a higher level of risk, more in-depth prevention interventions will be implemented.

Universal Safety Precautions are implemented and documented for all patients at the point of entry to the Medical Center.

Adult (ER, Inpatient, L&D, Peri-Operative) Fall Assessment & Interventions

Assessment & Documentation: The nurse assesses and documents all adult inpatient's risk factors relating to falling, upon

admission, at the beginning of every shift, at transfer, post-procedure, and whenever there is a change in the patient's condition.

The Fall Risk Scale is used to assess risk factors in adult inpatients. The categories include:

- a. History of Falling
- b. Medications and contributing physiological factors
- c. Ambulatory Aid
- d. Medical Devices
- e. Gait/Balance/Transferring/Mobility
- f. Mental Status

<u>Fall Interventions</u>: Patient care interventions that may reduce the risk of falling must be examined in the context of larger goal of maximizing function and minimizing disability. Interventions should be linked to individual risk factors.

Universal Safety Precautions are interventions initiated for all adult patients and documented each shift. Documentation occurs in the Safety Section of the Daily Care Flowsheet as well as in the Care Plan. The following are Universal Safety Precautions used to minimize the risk for fall:

- Patient/Family education on Universal Fall Safety Interventions
- Provide patient and family orientation to environment and routine.
- Bed Low, & Locked
- Call light within Reach
- Use of Non-slip footwear
- Side rails up as appropriate for patient condition
- Remove Obstacles- Arrange furniture and objects so they are not obstacles and remove unnecessary furniture in rooms.

- Purposeful Rounding: 5 P's- Pain, Positioning, Personal Needs, Placement, and Presence
- Keep all assistive devices (glasses, walker, etc.) available to patients.

High Risk Fall Precautions are interventions used for patients are classified as being at high risk for falling. Patients with a score of \geq 45 must have a yellow ID band and signage placed inside and outside their room. Additionally, these patients require the implementation of High Risk Fall Precautions. The following are High Risk Fall Precautions used to minimize the risk for fall:

- Universal Safety Precautions
- Yellow Falls identification bracelet applied
- Yellow Falls sign placed inside and outside patient room
- Use of Bed Alarm
- Remain within arms' reach of patient while in bathroom/on bedside commode
- Educate patient and family when there is a risk of falling and reinforce as much as possible to call for assistance with ambulating/toileting
- Encourage family to stay with high-risk or confused patient, when possible
- Door to room open, unless isolation or privacy required
- Communicate fall risk to ancillary departments
- Consider placing high risk patients near nursing station

Educations: Patients and their families are educated on the patient's risk for falls and the Falls Prevention interventions.

Pediatrics (Inpatient & Peri-Operative) Fall Assessment & Interventions

- 1. The nurse assesses and documents risk factors for all pediatric inpatients greater than 12 months of age, or patients able to pull to a stand, upon admission, every shift, upon transfer and whenever there is a change in patient condition.
- 2. The General Risk Assessment for Pediatric In-patient falls (GRAF-PIF) (Attachment 2) is used to assess fall risk factors in pediatric patients.
- 3. Universal Fall Prevention interventions are initiated for all pediatric patients and documented every shift. See attachment for a list of Universal Fall interventions recommended for children.
- 4. A Graf-PIF Score of ≥ 2 indicates that a patient has been identified at "high risk" for falling and a a Falls Prevention Plan of Care initiated. Once a pediatric patient is identified as "high risk" by the GRAF-PIF, he/she remains at high risk for the remainder of hospitalization. These patients do not need future GRAF-PIF assessment; the nurse documents once per shift the patient's high risk status. Interventions are documented every shift. See attachment two for a list of High Risk Fall interventions recommended for children.
- 5. Pediatric patients and their families are educated on the patient's risk for falls utilizing the "Children Are at Risk of Falling While Hospitalized" document in the admission packet.

Out-Patients

- 1. Out-patients age 65 years and over, under the care of and having an appointment with a Physician, Nurse Practitioner and/or Physician's Assistant, are screened annually for fall risk.
- 2. The University of Chicago Medicine's Fall Risk Assessment (Attachment 2) is used to screen outpatients for fall risk factors.
- 3. Out-patients identified as "high-risk" for falling, are provided the UCMC "Out-Patient Fall Prevention Education Guidelines".
- 4. Physical Therapy consultation and treatment is considered for out-patients identified as "high risk" for falling as deemed appropriate and feasible by the patient's provider.

Attachments:

- 1. Adult Fall Risk Assessment Tool & Interventions
- 2. Pediatric Fall GRAF-PIF Assessment Tool
- 3. Pediatric Fall Risk Interventions
- 4. Out Patient Fall Guidelines and Risk Assessment
- 5. Inpatient Adult Fall Prevention Pamphlet.

Interpretation, Implementation, and Revision:

The Department of Patient Safety/Risk Management and Department of Nursing are responsible for the interpretation, implementation and revision of this policy.

References:

American Nurses Association. (2016) National Database of Nursing Quality Indicators. Guidelines for Data Collection and Submission on Patient Falls Indicator.

<u>2017 Joint Commission Standards</u> (E-dition) https://e-dition.jcrinc.com/Frame.aspx <u>PC.01.02.08</u>: The hospital assesses and manages the patient's risks for falls.

Baker, D, King, M, Fortinsky R., Graff, L. Gottschalk M, Acampora, D, Preston, J, Borwn, C, & Tinetti, M. (2005). Dissemination of an evidence-based multi-component fall risk assessment and management strategy throughout a geographic area. *Journal American Geriatrics Society.* 53. 680-775.

Bonuel, N., Manjos, A, Lockett L, & Gray-Becknell, T. (2011). Best Practice Fall Prevention Startegies. *Critical Care Nursing Quarterly*, 34(2), 154-158.

Boushon B, Nielson G, Quigley P, Rutherford P, Taylor J, Shannon D, Rita, S. (2012). How-to Guide Reducing Patient Injuries from Falls. Cambridge, MA.; *Institute for Healthcare improvement*. Available from www.ihi.org.

Cullen L & Adams S. (2012). Planning for the Implementation of Evidence-based Practice. *Journal of Nursing Administration*. 42(4), 222-230.

Degelau, J Belz M, Bungum L, Flavin pl, Harper C, Leys K, Lundquist L, Webb B, Institute for Clinical Systems Improvement Prevention of Falls (Acute Care) updated 2012 retrieved 07/15/2013.

ECRI Institute. (2016) Falls. *Healthcare Risk Control*. Retrieved on August 2, 2016 from https://www.ecri.org/components/HRC/Pages/SafSec2.aspx.

Ganz DA, Huang C, Salida D, et.al. Preventing falls in hospitals: a toolkit for improving quality of care (prepared by RAND Corporation, Boston University School of Public Health, and ECRI Institute under contract No. HHSA2902010000171 50 #1). Rockvile, MD; Agency for Healthcare Research and Quality: January 2013 AHRQ Publication No. 13-0015-EF.

General Risk Assessment for Pediatric Inpatient Falls Scale (2005). Retrieved November 10, 2008 from http://www.mnhospitals.org/inc/data/tools/Safe-from-Falls-Toolkit/General Risk Assessment for Pediatric.doc

Graf E. (2005). Pediatric hospital falls: Development of predictor model to guide pediatric practice. Children's Memorial Hospital.

Halm MA.(2009). Hourly rounds: what does the evidence indicate? *American Journal of Critical Care*. 18, 581-4.

Health Research and Educational Trust. (2015) Falls with Injury Change Package: 2015 Update. Chicago, IL, Health Research and Educational Trust. Retrieved on August 2, 2016 from www.hret-hen.org.

Lyons, S. S. & Titler, M.G. (2004). Evidence-based protocol Fall Prevention for Older Adults. The University of Iowa Gerontological Nursing Interventions Research Center Research Dissemination Core.

Morse JM, (2009). Preventing Patient Falls Establishing a Fall Prevention Program (2nd ed) New York, NY, Springer Publishing.

Preventing falls in acute care. In: Evidence-based geriatric nursing protocols for best practice. Gray-Micelli D. Preventing falls in acute care. In: Capezuti E, Zwicker D, Mezey M, Fulmer T, editor(s). Evidence-based geriatric nursing protocols for best practice. 3rd ed. New York (NY): Springer Publishing Company; 2008. p. 161-98. [74 references]. Retrieved on June 4, 2012 from http://guideline.gov/content.aspx?id=12265.

Ryan-Wenger NA, & Dufek, JS (2013). An interdisciplinary momentary confluence of events model to explain, minimize, and prevent pediatric patient falls and fall-related injuries. *Journal For Specialist in Pediatric Nursing*. 18(1), 4-12. Doi:10.1111/jspn.12009.

Ryan-Wenger NA, Kimchi-Wood J, Erbaugh MA., LaFolette L, & Lathrop J.(2012). Challenges and conundrums in the validation of pediatric fall risk assessment tools. *Pediatric Nursing*. 38(3), 159-167.

Skyol, A.D., (2007). Falls in the elderly: what can be done? *International Nursing Review 54*, 191-196.

Stevens, J., (2005). Science Direct- Journal of Safety Research. Falls among older adults- risk factors and prevention strategies.

Tzeng H & Yin C (2012). Toileting Related Inpatient Falls in Adult Acute Care Settings. *Med/Surg Nursing*. 21(6), 372-377.

Volz T, & Swaim J. (2013). Partnering to Prevent Falls: Utilizing a Multimodal Multidisciplinary Team. *Journal Of Nursing Administration*. 43(6), 336-341.

Ward, A., Candela, L., Mahoney, J., (2006) National association for health quality *JHQ 143 - Developing a Unit-Specific Falls Reduction Program*. www.health.vic.gov.au/qualitycouncil/pub/improve/falls.htm (2006). The Victorian Quality Council Minimizing the risk of falls and falls injuries: *Guidelines for acute, sub-acute and residential care settings*.

CROSS REFERENCE

PC 128 Documentation of Patient Care

Attachment 1 Adult Fall Risk Assessment Tool and Interventions

Patient care interventions that may reduce the risk of falling must be examined in the context of larger goal of maximizing function and minimizing disability. Interventions should be linked to individual risk factors. The following are interventions used to minimize the risk for fall:

Universal Safety Precautions may include but are not limited to the following:

Patient/Family education on Universal Fall Safety Interventions Provide patient and family orientation to environment and routine. Bed Low,& Locked

Call light within Reach

Use of Non-slip footwear

Side rails up as appropriate for patient condition

Remove Obstacles- Arrange furniture and objects so they are not obstacles and remove unnecessary furniture in rooms.

Purposeful Rounding: 5 P's- Pain, Positioning, Personal Needs,

Placement, and Presence

Keep all assistive devices (glasses, walker, etc.) available to patients.

High Risk Fall Precautions may include but are not limited to the following:

Universal Safety Precautions

Yellow Falls identification bracelet applied

Yellow Falls sign placed inside and outside patient room

Use of Bed Alarm

Remain within arms' reach of patient while in bathroom/on bedside commode

Educate patient and family when there is a risk of falling and reinforce as much as possible to call for assistance with ambulating/toileting Encourage family to stay with high-risk or confused patient, when possible

Door to room open, unless isolation or privacy required

Communicate fall risk to ancillary departments

Consider placing high risk patients near nursing station

Fall Risk Factors	Score	Row Information
History of Falling	25 0	Score 25: Patient has fallen within the last 6 months or during current or previous hospitalization Score: 0: Patient does not have a history of falling.
Afedications & Physiologic Risk Factors	13	Score 15 if patient has more than one medical diagnosis, any physiologic risk factor or is on any medication listed below:
		Does the patient have any of the following conditions:
		Alcohol substance abuse Alvared elimination
		Altered commission Altered oxymetrion
		· Cardiac arrhythmia
		· Electrolyte imbalunce
		Neuro logic deficit stroke
		Ortho static hypotension
		Seizure disorder Severe anemia
		· Vasovagal syncope
		In the patient on any of these medications:
		· Antiarthytheric
		· Antidapresant
		Antihypereusive
		Benzodizzepines
		New Chemotherapy Dinserica
		Larativas
		· Opioids
	İ	· Sedatives hypnotics
		Additionally: Consider the addition of any new medications.
	0	Score 0: Patient does not have any medical diagnosis, physiological risk or not on any high risk
		medications as noted above.
Ambulatory Aid	30	Score 30: if patient uses furniture to assist with ambulation
	15	Score 15: if patient uses crutches, came or walker
	0	Score 0: if patient walks without a walking aid
Medical Devices	20	Score 20: if the patient has any medical device:
		ALPs, chest tubes, drains, feeding tubes, infusion/PCA/epidural pump, NGT to suction, oxygen
	1 0	therapy, urinary catheter, wound-yag, L-VAD cords Score 0: if patient doesn't have any medical devices
	L *	
Gait-Balance-	20	Score 70 (impaired gait): patient walks with head down, poor balence, grasps onto furniture, a support person, or a walking aid and cannot walk without as sistance. AM-PAC score < 18
Transferring-Mobility		
	10	Score 10 (weak gait): characterized by a stooped
		postuse, but can lift head without losing balance. Steps are short and may shuffle. AM-PAC Score 19 – 23.
	0	Score 0 (normal gait): characterized by the patient walking with head erect, arms swinging freely
		at side and striding without hesitation. AM-PAC Score 24.
		Note: Check patient's ability to accurately as sess his/her own ability to walk alone.
Mental Status	15	Score 15: if patient is forgetful or unrealistic related to ability to walk. Patient with confusion,
		short-term memory loss, delinium, dementia, impulsiveness, A & O < 4, developmental delays,
	0	GCS <14, CIWA score >8. Score 0: if patient assessment and demonstrated ability match.
	١ ،	State at the person as service and denote a sea county in son.

Attachment 2 Pediatric Fall Assessment Tool

General Risk Assessment for Pediatric In-patient Falls (GRAF-PIF)

- Use with any child 12 months or older or any child able to pull to a stand
- A GRAF-PIF Score ≥ 2 Indicates a Child is at High Risk for Fall

			Score
Length of Hospital Stay	1-4 days	0	
	5-9 days	1	
	10 or greater	2	
		·	
IV / Heparin Lock	No	1	
	Yes	0	
PT / OT	INT.	To	
	No	0	
(recent past, current or expected in near future)	Yes	1	
	[T _a	
Anti-seizure medication, given for any reason	No	0	
	Yes	1	
Acute or chronic orthopedic, musculoskeletal diagnoses	No	0	
and the second control of the second control	Yes	1	
	No	0	
History of fall within past 1 month	Yes	2	
Fell During this Hospitalization	No	0	
	Yes	2	
	Total Score		

Used with permission of Dr. Elaine Graf, RN egraf@childrensmemorial.org

Attachment 3: Pediatric Fall Risk Interventions

<u>Pediatric Universal Fall Precautions</u>: The following interventions (Universal Fall Precautions) are initiated for all pediatric inpatients (as appropriate) and documented every shift:

- Select safest sleeping arrangement for patient. All patients under three years of age are placed in a crib with a climber-hood. Should a parent request a full-sized bed, the parent must sign a Patient Safety Release Form (Form 76.05) and be educated regarding risk of injury or falls related to bed choice.
- Provide patient and family orientation to environment and routine.
- Educate families regarding fall risk and fall prevention, and reinforce as much as possible to call for assistance with ambulating and toileting.
- Per unit standards and patient condition, offer patient assistance to bathroom every 2-4 hours while awake, and monitor every four hours at night; answer calls for assistance promptly.
- Assist with age appropriate ambulation
- Ensure caregiver is able to operate crib or bed.
- Keep bed in lowest position.
- Lock wheels of beds, wheelchairs, strollers, etc.
- Determine safest side rail position (2-4 side rails up based upon diagnosis); ensure side rails are up and climber-hood down, as appropriate.
- Do not leave side of bed if side rails are in down position.
- Maintain direct supervision of children on elevated surfaces such as infant scales.
- Use safety straps on swings, infant seats, wheelchairs and PT devices.
- Remove objects that provide young children with climbing access to elevated areas; do not allow child to lay or play on furniture.
- Set behavioral activity limits; monitor patient/parents ability to comply and re- emphasize limits as needed.
- Ensure patient is able to reach call light, bedside table, telephone, and personal items.
- Keep all assistive devices available to patient.
- Review medications that can place the patient at risk for falling, and communicate concerns to physician.
 Reduce environmental hazards:
 - i. Eliminate spills, wet areas, and dragging cords.
 - ii. Maintain tubes and monitor wires as not to obstruct patient mobility.
 - iii. Arrange furniture and objects so they are not obstacles.
 - iv. Provide and encourage use of non-skid footwear for all patients able to ambulate or cruise.
 - v. Ensure clothing is appropriate for child's size and not dragging or inhibiting movement.
 - vi. Provide adequate lighting.

<u>Pediatric High Risk Fall Interventions GRAF-PIF</u> <u>2:</u> In addition to above universal fall risk interventions, the following interventions are initiated (as indicated and when possible) for pediatric inpatients at "high risk", and documented every shift:

- Identify patients as high risk for falls (ID band, door sign, sticker).
- Include Fall Risk as element of nurse to nurse SBAR communication.
- Communicate with ancillary departments that patient is at high risk for falls.
- Use a dim light at night.
- Assess patient coordination and balance before transfer and mobility activities.
- Instruct parents to inform RN or MD if the patient seems less coordinated, dizzy or weak.
- Instruct parents to walk alongside of child to provide support and protection.
- Reinforce activity limitations as appropriate.
- Elimination needs assessed and assistance offered every two hours while awake.
- Remain in bathroom with patient as warranted by physical activities.
- Request referral for physical therapy if patient's gait or balance is impaired; provide assistive devices to steady gait.
- Monitor medications for side effects that may add to the patient's risk of falling.
 Educate patient and caregivers regarding high risk for falls and review fall prevention strategies.

Attachment 4: Out Patient Fall Guidelines and Risk Assessment

Step 1:														
If 65 yrs or over ask the following questions: Y N Do you have a fear of falling? Y N Have you had 2 or more falls in the past year? Y N Have you had any fall with injury in the past year?														
							If answered yes to any of the above questions patient is "High Risk" please complete step 2.							
Step 2:														
Y N Would the patient like to be referred for an evaluation of fall risk?														
If no, why?														
Patient is already being evaluated by Physical Therapy For all referrals please complete Step 3a and 3b then sign														
For an referrals please complete Step 3a and 3b the	ıı sığıı													
Step 3a /Diagnosis:														
Weakness- 780.79 /evaluate and treat for Fall Risk														
Gait disturbance/abnormality- 781.2 /evaluate and treat for Fall Risk														
Other/evaluate and treat for Fall Risk														
Step 3b/ Referral														
Patient is being referred to Physical Therapy for evaluation and treatment														
Physical Evaluation / Therapy														
Home Evaluation/ Home Physical Therapy (Refer to Social Work) Other														
one:														
Physician signature MD Print Name	Office phone													
Referring service:														
Fax order to the Physical Therapy Department Ext: 2-5	340													

Patient Fall Prevention and PrecautionInformation for Patients and Families

Who is at a higher risk for falling?

Studies have shown that the odds of falling increase each year after the age of 65. Other leading causes of falls include: surgery, added stress from illness, physical changes and multiple medications.

Five Ways to reduce your risk for falling

1) Tell the nurse or doctor:

- > If you have fallen and injured yourself in the last 12 months
- > Provide a complete list of the medications you take at home
- > If you feel weak, dizzy or unsteady on your feet
- Ask for help and ask frequently (Request a wheelchair)

2) Keep Moving (improve your strength)

- > Ask about exercise programs
- > Start Regular exercise (walking, water workouts, tai chi)

3) Wear sensible shoes

- Wear and buy sturdy rubber-soled, flat, nonskid, shoes or slippers
- Avoid high heels, floppy slippers and extra thick soles

4) Remove Hazards from home

- > Keep your home brightly lit (use night lights and lamps)
- Move and or remove coffee tables, magazine racks, plant stands, boxes, newspapers, phone cords, from high traffic areas and walkways
- > Secure or remove loose rugs, repair loose wooden floor boards
- > Immediately clean spilled liquids, grease and food

5) Use assistive devises

- > Use canes, walkers and crutches provided to you
- ➤ Wear your eyeglasses

Anyone can fall, even patients that appear healthy and strong.

Help Us Help You Stay Safe

Reference: MayoClinic.com

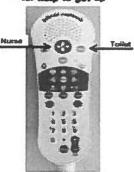
Attachment 5 Inpatient Adult Fall Prevention Pamphlet

Safety First



Call! Do Not Fall

Use your call light to ask for help to get up



University of Chicago Medicine Genter for Monthly Professional Francisca and Research, Entertued by Meat and Vascuter Petert and Family Pathenning Causatt Health, Chinatry & Palis Language Transistion by Cleaning, Inclusion and English Capa Cheset (Thick)

Talk to our Staff

The University of Chicago Medicine 5841 & Maryland Ave., Chicago, S.





Talk About Falls

of worl Sudde Telds Sudgeoid subject from to reclude your risk of feliling.

Everyone who is in the hospital is at itsk for fields trecause of westment, confusion, charges in det, medications, and being their

Falls oan be serious. They can lead to larger edge in the hospital from interior or from and being able to date for yourself.

Our staff expect you to call for help even if you have family in wour room

Stop Falls

What You Can Do

- Use your call light when you need to get up
- Do not stand up if you led week or day
- Six on the edge of the bed period minutes before standing.
- · Viner turb-skid allegare.
- Do not lean on furniture for support -Call for help
- Ani, if your medications increase your felt of felling:

What Staff will Do

- Tulk to you and your tently about how you can proved a fell
- . Help you get to the bathloom
- · Fish you get out of bed
- Task to other staff about heeping you will
- . Motio siste you can much your call light, telephone and personal Berra
- . Olvá you mán-shód sá pporty

Know Your Fall Risk

You have a higher rick for falling when in the hospital it:

- 1. You first or loss your between in the
- 2. You take any of these medicines.
- . Your taken every of themse rea meter pitta

 anisopring meta
 pata pitta

 record other pitta

 record other pitta

 modely reducing pitta

 tidend pressures pitta
 la motives

- 3. You had a procedure, surgery or
- 4. You was furniture, statisfies, cane, or weiker to help you was.
- 6. You have weakness or fact of teating in your lage, feet, or tone
- 6. You have trouble with your trainery

Help Us Keep You Safe

We Care

The University of Chicago Medical Center ACKNOWLEDGEMENT OF RECEIPT OF FALL PREVENTION POLICY

I acknowledge that I have received, read and understand The University of Chicago Medical Center's Falls Prevention Policy (PC149 Review date: April 2017)					
Print Name					
Signature	Date				

Organization Name